

3Com VCX VoIP Phone System

The District utilizes a 3Com VCX VoIP phone system. All schools are connected for telephony utilizing the district's fiber and T1 infrastructure. To make a call to a location within the district it is important to utilize the 5 digit extension assigned to each user (directories are housed at each site). Office employees generally are assigned a business phone and teachers and others a basic phone. Trouble tickets for service on phones can be input into the MyTechDesk work order system.